

Internet and WAN Services

REQUEST FOR PROPOSALS

Alberta, Virginia
Meherrin River Regional Jail

September 21, 2017

ADDENDUM NO. 1

TITLE: INMATE AND WAN SERVICES

RFP NO.: 01-FY2018

DUE DATE: September 27, 2017, prior to 2:00 p.m., local time prevailing

1. Question: Is there one main internet connection going out of the Alberta facility?

Answer: Yes.

2. Question: Is there a point to point connection between the Alberta facility and the Mecklenburg facility?

Answer: Yes.

3. Question: Is MRRJ looking specifically for Internet and WAN services only or Tech Refresh or any upgrades?

Answer: At this time MRRJ is only looking for Internet and WAN Services.

4. Question: What is the minimum bandwidth MRRJ is requesting?

Answer: As stated in the proposal in Section 2.8, a minimum of 50 mbps bandwidth internet access at the Alberta facility and a minimum of 50 mbps bandwidth WAN access at the Mecklenburg facility.

5. Question: Would MRRJ be interested in also receiving quotes for higher bandwidths?

Answer: Yes.

6. Question: What is MRRJ's current bandwidth?

Answer: MRRJ's current bandwidth is 10 mpbs internet access at the Alberta facility and 20 mbps WAN access at the Mecklenburg facility.

7. Question: What are the connections off the router?
Answer: RJ45 and Lc Network (fiber optic).
8. Question: What are some of MRRJ's "pain points" with their current contract?
Answer: There are not any "pain points" with our current contract. The contract has come up for renewal.
9. Question: Just to clarify, MRRJ already has all of the networks set up, but looking for Internet and WAN Services only?
Answer: That is correct.
10. Question: Does MRRJ's phone system ride on the internet line?
Answer: No, the phone service is in-house through a PRI line.
11. Question: Would MRRJ consider adding phone over internet services?
Answer: If a vendor would like to add this to their proposal as value added, that will be fine.
12. Question: How many phone lines would MRRJ need?
Answer: One (1) PRI 23B+D at the Alberta facility, eleven (11) dial tone lines at the Alberta facility, twelve (12) dial tone lines at the Mecklenburg facility. The dial tone lines will be used for faxes, breathalyzer, fire alarms, etc. These numbers can fluctuate as our needs change.
13. Question: How many public IP addresses would MRRJ need?
Answer: At least a /28 subnet (twelve public facing IP addresses are currently in use. We may be adding three additional over the next year.)
14. Question: The bandwidth of internet access that is currently being purchased, is this for staff (email, internet) and inmates (visitation) as well?
Answer: Yes, it is one pipe out and shared by everyone.
15. Question: Has the 10 mbps been sufficient?
Answer: Most of the time, yes.
16. Question: Who is MRRJ's current provider?
Answer: Telpage.

17. Question: In Section 1.5 Terms of Engagement, it states that this is a 5 year term contract, with the option to renew 5 additional 1 year periods. However, it also states that if funds are not appropriated for this contract for any fiscal year, the contract shall terminate automatically, without prior notice, after the last day for which funds are appropriated. What will happen if funds are not appropriated? Will MRRJ be responsible for determination liability?

Answer: If funds are not appropriated, the contract shall terminate automatically without prior notice, after the last day for which funds are appropriated, as stated in Section 1.5. Contract termination pursuant to this section shall not be considered a contract default, and the Jail shall not be liable for future payments or for the cancellation of termination charges as stated in Section 1.5.

18. Question: Is your ISDN through a different provider than your current internet provider?

Answer: Yes, it is through Verizon.

19. Question: Would there be any issues that would need to be resolved with Verizon if MRRJ decided to go with a vendor that could provide internet and phone services as a package?

Answer: The current contracts expire over the next year.

20. Question: Who is MRRJ's current fiber transport?

Answer: Mid Atlantic Broadband.

21. Question: Will there be any consideration for an extension of the due date on the bid?

Answer: No, we are unable to extend the due date on this Request for Proposals.

ISSUED BY: Shelley J. Slaughter
Executive Secretary
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